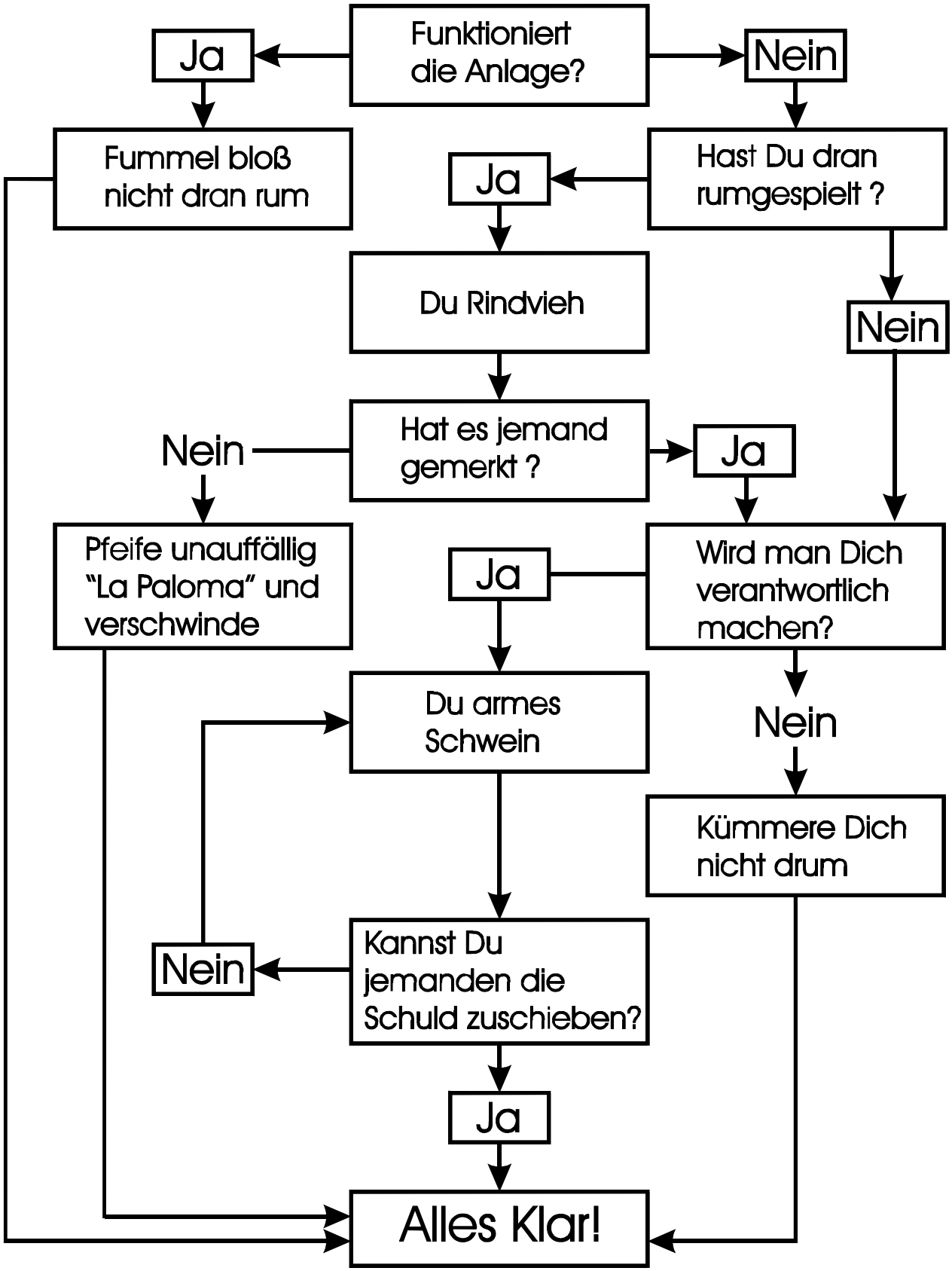Verhaltensregeln für den Techniker